

May 20, 2025

Ms. Tiffany Homler Hawkins  
Chief Executive Officer  
LYNX  
455 N. Garland Ave.  
Orlando, FL 32801

RE: Changes to Seminole County's Fixed Route and NeighborLink Services

Dear Ms. Homler Hawkins,

The Seminole Board of County Commissioners voted on May 20, 2025, to award a contract to a private provider for the creation of a county-operated micro-transit system. This new system would augment productive LYNX routes and replace nonproductive ones. With the addition of this new service, it is desired that LYNX delete all current fixed route and NeighborLink services within Seminole County except the following:

- SR 436 North & South (Link 436S; 436S)
- US 17-92 reduced to the Orange County line to the Fern Park Super Stop (Link 102)
- West SR 434 reduced to the Orange County line to Seminole State Altamonte (Link 23)
- East SR 434 reduced to the Orange County Line to near McCulloch Rd (Link 434)
- US 441 Orange Blossom Trail stop (Link 106)

It is my understanding that the County staff and LYNX staff have already been discussing these changes. Additionally, I understand that LYNX may have some minor adjustments to the suggested changes, and that is part of the discussions being held at a staff level. The County is supportive of such changes to provide a better regional system, and those discussions and minor adjustments should continue at the staff level.

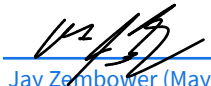
Please note that it is hoped that this new system will begin service on or about October 2025; however, such a large undertaking could result in some scheduling shifts. Regardless of when the service officially starts, it is desired that the existing services provided by LYNX overlap with the new system to aid in rider awareness and education. As such, it is desired that our staff work together to allow approximately a three (3) month overlap before the official discontinuation of these requested LYNX services changes.

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Please note that the aforementioned service creation of this micro-transit system is not to replace either the LYNX paratransit or transportation disadvantage systems, and it is intended that LYNX will provide these services.

Thank you, and we look forward to your help with these service changes.

Sincerely yours,

  
[Jay Zembower \(May 21, 2025 09:33 EDT\)](#)  
Jay Zembower  
Chairman/District 2 Commissioner

cc: Andria Herr, Vice-Chair/Commissioner – District 5, Seminole County  
Bob Dallari, Commissioner – District 1, Seminole County  
Lee Constantine, Commissioner – District 3, Seminole County  
Amy Lockhart, Commissioner – District 4, Seminole County  
Darren S. Gray, County Manager, Seminole County  
Tricia Johnson, Deputy County Manager, Seminole County  
Kristian Swenson, Assistant County Manager, Seminole County  
Tim Jecks, Budget Director, Seminole County






# 05-20-25 - LETTER - Lynx Route Change

Final Audit Report

2025-05-21

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